

## Bed & Breakfast Booking Conditions

### 1. INTRODUCTION

There are unfortunately a few terms and conditions but we have tried to keep these to a minimum. We would like to assure you that they are a formality that we cannot avoid. To date, we have never had to dust them off.

Do please read them and if you have any questions, please do not hesitate to contact us – we'll be happy to discuss them with you.

We do strongly advise you to take out your own holiday insurance to protect you from those unforeseen problems that seem to only happen when you don't have insurance.

These terms and conditions apply to the booking made between Roundhouse Barn Holidays (Roundhouse Barns) and the person from whom the booking has been accepted (the Guest).

### 2. BOOKINGS

By making a payment to Roundhouse Barns to secure a booking, the Guest is reminded that he or she is entering into a legally binding contract.

A non-refundable deposit per room is required to reserve any accommodation and is payable at the time of booking. For bookings of 1-3 nights, the deposit is £100. For bookings of 3 -6 nights, the deposit is £200 and for bookings of 7 or more nights, the deposit is £300.

A Booking must be confirmed in writing or email by Roundhouse Barns, and the deposit payment will be acknowledged. A Booking is only made on acceptance of the Deposit payment. The Deposit may be paid by Debit/Credit Card, Cash or Cheque.

### 3. CHILDREN AND PETS

Roundhouse Barns is unable to accommodate children below the age of fourteen years on the date of arrival at Round House Barns, unless by prior agreement.

Roundhouse Barns does not have facilities to accommodate pets.

### 4. NON-SMOKING

Roundhouse Barns is a totally non-smoking establishment, and this extends to all areas and all rooms including bedrooms, terraces and public gardens. All Guests are respectfully requested to observe this condition. Roundhouse Barns reserves the right to terminate this contract forthwith and ask Guests that disregard this policy to leave the premises.

Without prejudice to the aforementioned, when entering into this contract, you specifically accept liability for any damage caused to persons or property through smoking on any part of Roundhouse Barns premises.

### 5. ARRIVAL AND DEPARTURE

All reservations are from 4.00pm on the day of arrival, and every effort will be made to have rooms ready for occupation by that time. Guests are asked to vacate their room by 11.00am on the day of departure, otherwise a further full day's rate may be charged.

### 6. ROOMS

All bedrooms have tea and coffee making facilities, a small fridge (containing complimentary milk, mineral water and fruit juices) flat screen colour television, DVD player, iPod docking station/digital radio and hair dryer.

### 7. BREAKFAST

Breakfast is served in the Dining Room between 8.30am and 9.30am. Special diets can be catered for, subject to prior notification.

### 8. CAR PARKING

Car parking is provided free for Guests in the car park at the top of the drive. Roundhouse Barns does not accept any responsibility for damage or theft of vehicles or their contents.

9 **CANCELLATION**

Fourteen days notice of a cancellation of booking is required. Deposits are non-refundable in the event of cancellation. Roundhouse Barns will make all reasonable efforts to re-let the accommodation, but if this fails, the Guest will be liable for an amount equal to 50% of the booking value. Where debit/credit card details have been provided by the Guest for payment of the Deposit, Roundhouse Barns may debit the Guest's debit/credit card with the balance due. *We therefore strongly recommend you insure against the possibility of cancellation.*

Roundhouse Barns reserves the right to cancel a booking forthwith and without liability on its part in the event of any cause beyond its control (such as but not necessarily limited to flood, fire, power loss, water loss) which prevents it from performing its obligations relating to any booking, and will refund the Deposit in full and have no further liability.

10 **METHOD PAYMENT**

Cheques are accepted provided they are covered by a valid banker's card. The following debit/credit cards are accepted: Mastercard, Visa, Visa Electron, Solo, JCB and Switch.

Post-dated cheques are not an accepted Method Of Payment.

11 **LOSS FROM OR DAMAGE TO ROUNDHOUSE BARN HOLIDAYS PROPERTY**

The Guest agrees to indemnify Roundhouse Barn Holidays for any damage to Roundhouse Barns or the furnishings and equipment therein caused by the wilful act or default of themselves, their guests or any contractor or agent brought on to the premises at their request. The Guest agrees to pay to Roundhouse Barns on demand the amount required to make good or remedy the damage, or replace any items missing from Roundhouse Barns.

If in the opinion of the owners of Roundhouse Barns any Guest is not suitable to remain on the premises because of unreasonable behaviour, damage or nuisance to other parties, the Guest may be asked to leave and also vacate their room, if applicable, and no refund shall be due.

12 **LOSS OF OR DAMAGE TO GUESTS' PROPERTY**

Whilst every effort is made to safeguard Guests' property, Roundhouse Barns does not accept responsibility for loss of or damage to any cash, money, jewellery or other articles of value.

In the event of negligence on the part of Roundhouse Barns which gives rise to loss of or damage to property belonging to a Guest then Roundhouse Barns' limit of liability will be limited to £50 for any single article and subject to a total of £100 in the case of any one person. No liability is accepted for any consequential loss arising from loss or damage to property of the Guest. Roundhouse Barns does not accept responsibility for loss of or damage to motor cars or other vehicles of any kind, or any property lost in them. Roundhouse Barns refers to and relies upon The Hotel Proprietors Act 1956.

13 **GUESTS' DUTY TO TAKE CARE**

All Guests are required to take care to avoid accident or injury at all times whilst on the premises but extra care should be taken when in Roundhouse Barns' gardens and especially when using the steps and ramp down to the rear garden which are hazardous when wet.

14 **NO CANDLES OR NIGHTLIGHTS**

The use of candles, night lights or any other device incorporating a naked flame for the purpose of decoration or illumination is strictly prohibited anywhere on the premises.

15 **GENERAL POINTS**

No Guest shall arrange for the delivery of or deliver any goods or material to Roundhouse Barns without prior arrangement with Roundhouse Barns. No Guest shall store or place on the perimeter of or in Roundhouse Barns any inflammable, combustible or objectionable substances or liquid.

16 **WAIVER**

The failure of Roundhouse Barns to enforce or exercise, at any time, or for any period of time, any term of, or any right pursuant to this Agreement does not constitute and shall not be construed as a waiver of such term or right.